



NUMBER: 02-003-05

GROUP: Suspension

DATE: March 16, 2005

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SUBJECT:

Rattle/knocking Sound From The Front Suspension

OVERVIEW:

This bulletin involves replacing the front sway bar bushings at the frame.

MODELS:

- 2001 - 2005 (RS) Town & Country/Caravan/Voyager
- 2001 - 2005 (RG) Chrysler Voyager (International Markets)

NOTE: This bulletin applies to RS vehicles built on or before February 1, 2005 (MDH 0201XX) and RG vehicles built on or before March 1, 2005 (MDH 0301XX).

SYMPTOM/CONDITION:

The vehicle may exhibit a rattle/knocking sound which may be heard at low speeds while driving over bumps and/or road surfaces with minor fluctuations.

NOTE: On RS and RG vehicles built on or after August 16, 2003 (MDH0816XX), this sound is very similar to the sway bar link rattle described in service bulletin 02-001-05. It is important that the sway bar bushings are replaced BEFORE replacing the sway bar links.

DIAGNOSIS:

If the vehicle operator describes the Symptom/Condition, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
(AR) 2	04743024AD	Bushing, Sway Eliminator 26.0 mm Diameter Front Sway Bar Sales codes SDA - Normal Duty Suspension or SDB - Heavy Duty Suspension
AR (2)	04743041AD	Bushing, Sway Eliminator 26.5 mm Diameter Front Sway Bar Sales Code SDH - Commercial Wagon Suspension, SDC - Touring Suspension, or SDM - Export Tuned Suspension

REPAIR PROCEDURE:

1. Replace both front sway bar bushings at the frame. Refer to the detailed removal and installation procedures available in TechCONNECT, under: Service Info, 2 - Suspension, Front, Bushings, Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
02-20-05-91	Cushion, Sway Bar - Replace - Both	0.4 Hrs.

FAILURE CODE:

P8	New Part
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