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## #PIT4771C: Intermittent Battery Draw - keywords alarm assist chime key navigation park radio rear U3R UD7 UZR - (May 21, 2009)

**Subject:** Intermittent Battery Draw



**Models:** 2008-2009 Buick Enclave (Built Before March 2009)  
 2007-2009 Buick Lucerne (Built Before March 2009)  
 2007-2009 Chevrolet Equinox  
 2009 Chevrolet Traverse (Built Before March 2009)  
 2007-2009 GMC Acadia (Built Before March 2009)  
 2007-2009 Pontiac Torrent  
 2007-2009 Saturn Outlook (Built Before March 2009)  
 With A Navigation Radio and Rear Park Assist

**This PI was superseded to add the 2007 and 2008 model years and Remove the Saturn VUE. Please discard PIT4771B**

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern:

Some customers may complain of an intermittent battery draw concern. This only applies to vehicles with a navigation radio and rear park assist. The radio may stay powered up if the rear park assist alarm is going off when very close to an object (continuous chime) and the ignition key is turned off before the chime cycle completes. This happens due to a Software anomaly in handling the chime. Even when the conditions are right, this is still an intermittent concern, and hard to duplicate.

### Recommendation/Instructions:

Reprogram the navigation radio with the latest calibrations in TIS. Under the operating system there is a calibration titled "New software to correct continuous chime and potential battery run-down condition".

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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