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 Conversion Calculator

2007 Subaru Outback F4-2.5L SOHC

[Vehicle Level](#) → [Heating and Air Conditioning](#) → [Evaporator Drain Tube](#) → [Technical Service Bulletins](#) → [All Technical Service Bulletins](#) → [A/C - Water Leak Onto Passenger Side Floor](#) ←

A/C - Water Leak Onto Passenger Side Floor

[Notes](#)

NUMBER: 10-77-08

DATE: 11/24/08

APPLICABILITY:

2005MY and later Legacy / Outback

2006MY and later Tribeca

SUBJECT:

Water Leak from A/C Evaporator Drain Hose

Introduction

If you encounter a customer complaint that there is water on the front passenger side floor, there is the possibility that the evaporator drain hose is obstructed. The evaporator drain hose will need to be checked for obstructions and modified.

Countermeasure in Production

The evaporator hose was modified in production starting in the middle of October, 2008.

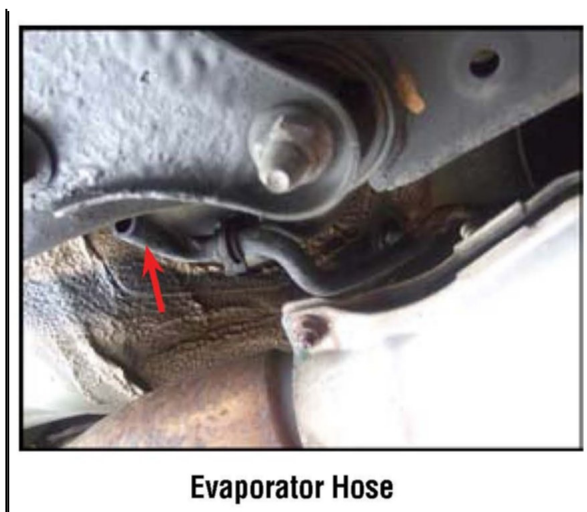
Repair Procedure/Information

Evaporator drain hose inspection:

- ^ Check to make sure the hose is not folded or kinked.
- ^ Check to make sure the hose is not pinched by the ECM bracket (located on the front passenger side foot area).
- ^ Check to make sure there are no dry leaves, insects, spider webs, etc. in the hose.
- ^ Check to make sure the hose is properly seated to the evaporator case.
- ^ Check to make sure that the grommet in the firewall that the hose runs through is properly seated.

Hose Modification





Evaporator Hose

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By cutting the hose to a shorter length, it helps prevent spiders from crawling from the control arm to the hose end.

^ Cut off the end of the hose (engine compartment side) to the following specification:

^ Legacy / Outback - 10 mm

^ Tribeca - 25 mm

Note: For Tribeca models, if an orifice was installed following Service Bulletin #1 0-76-06, remove the orifice, cut the hose, and reinstall the orifice.

For vehicles within the Basic New Car Limited Warranty period, this repair can be claimed using:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
Evaporator Hose Modification	A014-301	DUB-48	0.2

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WARRANTY/CLAIM INFORMATION