



Front Windows Bind or Have Come Out of the Run Channel

(Supersedes 97-021, dated February 22, 2000)

SYMPTOM

One or both of the front windows are binding or have come out of the window run channel.

PROBABLE CAUSE

1996 and 1997 models thru the affected VINs:

Faulty window regulator, and the glass run channel is not seated correctly in the window channels.

1997 models after the affected VINs, all 1998–99 models, and 2000 models thru the affected VINs:

The glass run channel is not seated correctly in the window channels.

VEHICLES AFFECTED

Replace the window regulator(s), and reinstall the glass run channel on these vehicles:

1996 – ALL

1997 – From VIN 1HGEJ8...VL000001 thru 1HGEJ8...VL064118

From VIN 1HGEJ7...VL000001 thru 1HGEJ7...VL064538

From VIN 1HGEJ6...VL000001 thru 1HGEJ6...VL097525

Reinstall the glass run channel on these vehicles:

1997 – From VIN 1HGEJ8...VL064119 thru 1HGEJ8...VL138589

From VIN 1HGEJ7...VL064539 thru 1HGEJ7...VL138469

From VIN 1HGEJ6...VL097526 thru 1HGEJ6...VL138529

1998 – ALL

1999 – ALL

2000 – From VIN 1HGEJ8...YL000001 thru 1HGEJ8...YL046463

From VIN 1HGEM1...YL000001 thru 1HGEM1...YL046343

From VIN 1HGEJ6...VL000001 thru 1HGEJ6...YL046583

CORRECTIVE ACTION

1996 and 1997 models thru the affected VINs:

Replace the window regulator, and reinstall the glass run channel. Replace the glass run channel if it is damaged.

1997 models after the affected VINs, all 1998–99 models, and 2000 models thru the affected VINs:

Reinstall the glass run channel. Replace the glass run channel if it is damaged.

WARRANTY CLAIM INFORMATION

In warranty: The normal warranty applies.

OP#	Description	FRT
826311	Replace left window regulator and reinstall glass run channel	1.0
826114	Replace left window regulator and replace glass run channel	1.0
829313	Reinstall left glass run channel only	0.6
826130	Replace left glass run channel only	1.0
827311	Replace right window regulator and reinstall glass run channel	1.0
827114	Replace right window regulator and replace right glass run channel	1.0
826313	Reinstall right glass run channel only	0.6
827130	Replace right glass run channel only	1.0

Failed Part: Left P/N 04725-S00-A00
H/C 4835880

Right P/N 04720-S00-A00
H/C 4835864

Defect Code: 030

Contention Code: B99

Skill Level: Repair Technician

Out of warranty: Any repair performed after warranty expiration may be eligible for goodwill consideration by the District Service Manager or your Zone Office. You must request consideration, and get a decision, before starting work.

PARTS INFORMATION

Left Power Window Regulator:

P/N 04725-S00-A01, H/C 5254545

Left Manual Window Regulator:

P/N 72250-S00-003, H/C 4847117

Left Glass Run Channel:

P/N 72275-S03-G01, H/C 4847166

Right Power Window Regulator:

P/N 04720-S00-A01, H/C 5254537

Right Manual Window Regulator:

P/N 72210-S00-003, H/C 4847026

Right Glass Run Channel:

P/N 72235-S03-G01, H/C 4847083

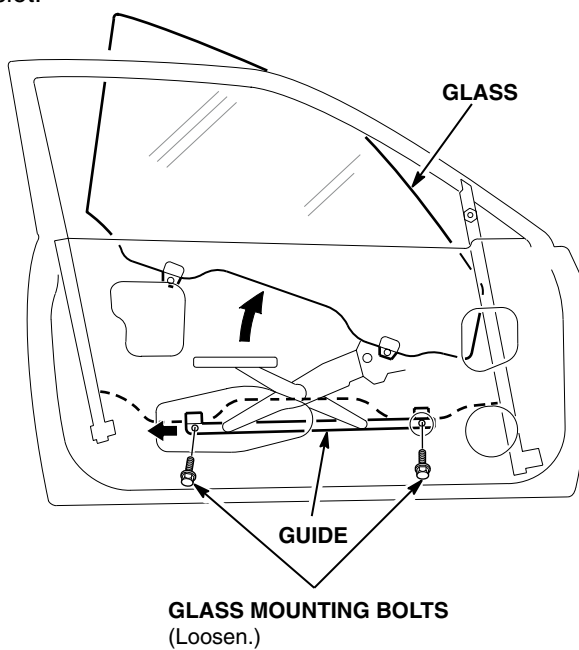
REQUIRED MATERIALS

Plastic Cover Adhesive:

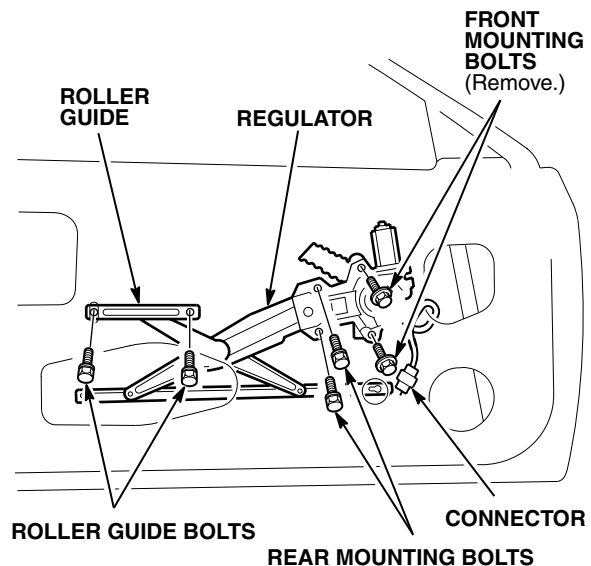
P/N 08712-0003, H/C 4162186

REPAIR PROCEDURE

1. Remove the door panel. Refer to section 20 of the 1996-00 Civic Service Manual.
2. Remove the armrest bracket, then pull down the plastic cover to gain access to the window regulator.
3. Carefully move the glass until you can see the glass mounting bolts, then loosen them. Slide the guide rearward, remove the glass from the guide, and carefully pull the glass out through the window slot.



4. Check the year and VIN.
 - If the vehicle is a 1996 or 1997 within the affected VIN range, replace the window regulator. Go to step 5.
 - If the vehicle is not a 1996 or 1997 within the affected VIN range, go to step 8.
5. Remove the two roller guide bolts and the two rear regulator mounting bolts; then remove the front regulator mounting bolts.

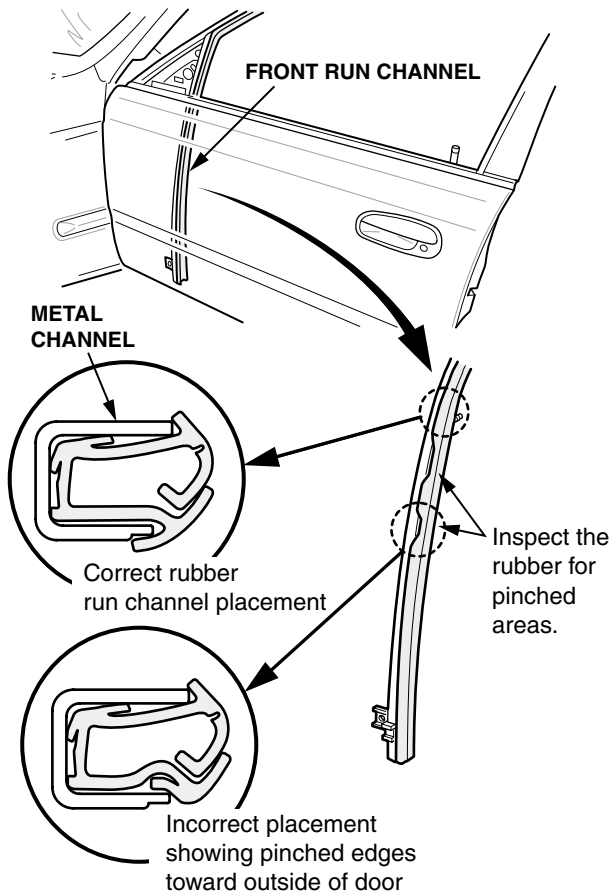


6. Disconnect the power window motor connector, and detach the harness clip (if applicable); then lift and remove the regulator through the opening in the door.
7. Install the new regulator in the door, then loosely install the two rear mounting bolts and the two roller guide bolts. Do not tighten the two front mounting bolts yet. Go to step 9.
8. Loosen the window regulator's two rear mounting bolts, two front mounting bolts, and two roller guide bolts.

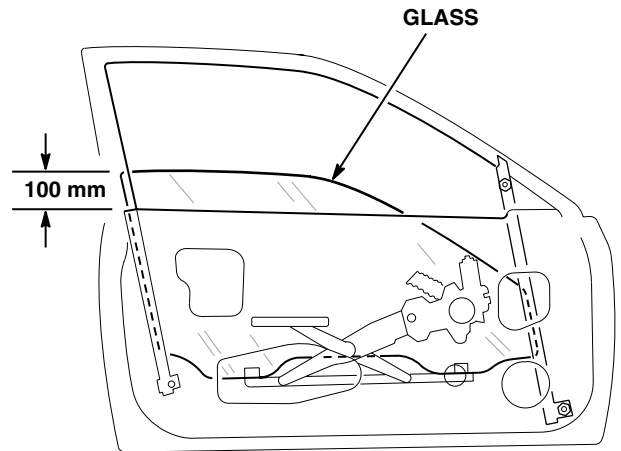
9. Inspect the glass run channel:

- If the run channel is not sitting in the window channels properly, reinstall it.
- If the run channel is damaged, replace it. Refer to section 20 of the appropriate service manual.
- If the run channel is sitting in the window channels properly, go to step 10.

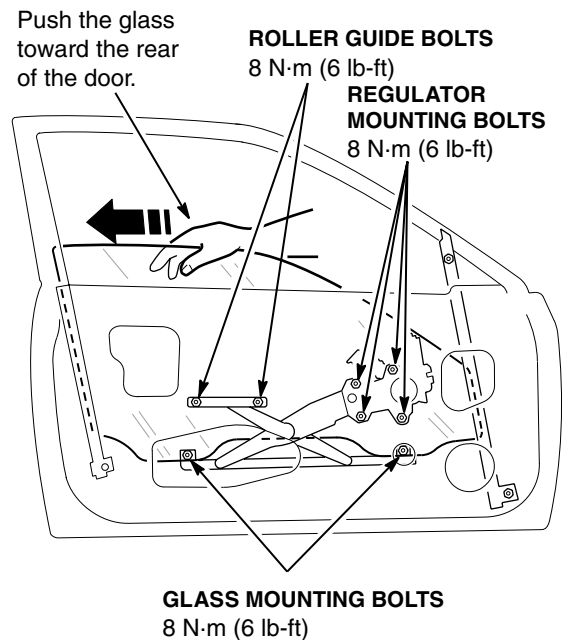
NOTE: If the run channel is sitting in the window channels properly and the window regulator was not replaced, disregard this service bulletin and follow normal troubleshooting procedures.



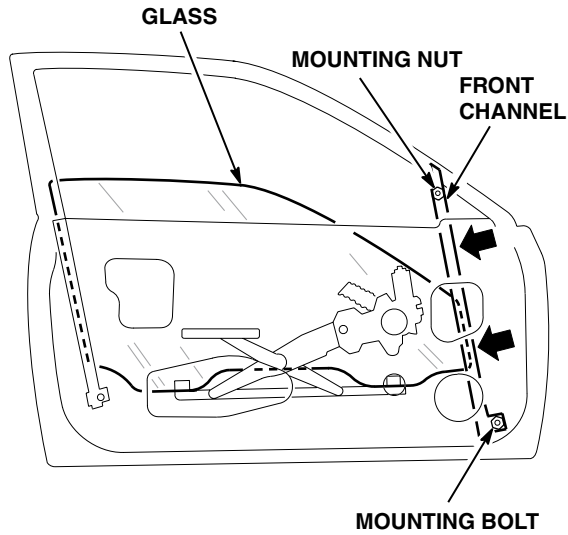
10. Reinstall the glass in the door, but do not tighten the glass mounting bolts. Reconnect the power window motor connector, and temporarily reconnect the window switch (if applicable). Raise the window about 100 mm (4.0 in.) from the fully lowered position.



11. Push the glass toward the rear of the door, and have an assistant tighten the two glass mounting bolts, the four regulator mounting bolts, and the two roller guide bolts.



12. Loosen the front channel mounting bolt and nut. Push the front channel toward the glass, and tighten the mounting bolt and nut.



13. Check the window for smooth operation, and check for gaps between the glass and the run channel with the window all the way up.

- If the window does not operate smoothly, or if you see gaps between the run channel and the window, loosen all the mounting bolts, and repeat steps 10 through 12.
- If the window operates smoothly and you see no gaps between the run channel and the window, reinstall the plastic cover, the armrest bracket, and the door panel.