FORD:
2008-2010 Focus, Escape

MERCURY:
2008-2010 Mariner

ISSUE
Some 2008-2010 Focus, Escape, and Mariner vehicles built on or before 8/3/2009 may exhibit an ignition key that is binding in the ignition cylinder when attempting to turn to the Start position only. This may be due to a damaged steering column lock module. The brake shift interlock is not affected.

ACTION
Follow the service procedure to correct the condition.

SERVICE PROCEDURE
1. Verify steering column lock module is the source of concern.
   a. While on level ground, position the steering wheel in the straight ahead position and remove ignition key.
   b. Turn the steering wheel clockwise and counterclockwise to verify the steering column lock restricts rotation. The steering lock should engage before ±15 degrees of rotation, and will be a hard metal stop in each direction.
   c. Does the steering column lock engage in each direction?
      (1) Yes - Do not continue with this procedure. Reference Workshop Manual (WSM), Section 501-14 for additional diagnostics
      (2) No - Proceed to step 2.

2. Replace the steering column lock module per WSM, Section 211-05.

<table>
<thead>
<tr>
<th>PART NUMBER</th>
<th>PART NAME</th>
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<tbody>
<tr>
<td>9L8Z-3511-A</td>
<td>Lock Module - Automatic Transmission</td>
</tr>
<tr>
<td>9S4Z-3511-A</td>
<td>Lock Module - Manual Transmission</td>
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IMPORTANT: Warranty coverage limits/policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

OPERATION DESCRIPTION TIME
091915A 2008-2010 Focus: Replace The Steering Column Lock Module (Do Not Use With Any Other Labor Operations) 1.1 Hrs.
091915A 2008-2010 Escape, Mariner: Replace The Steering Column Lock Module (Do Not Use With Any Other Labor Operations) 1.0 Hr.

DEALER CODING
BASIC PART NO. CONDITION CODE
3511 01