FORD:
2008-2010 Escape

This article supersedes TSB 09-22-18 to update the production fix date and Service Procedure.

ISSUE
Some 2008-2010 Escape and Mariner vehicles built on or before 6/11/2010 may exhibit a pop or clunk noise from the steering column area while turning. This noise typically occurs quarter turn before the steering wheel reaches it’s end of travel stop and typically goes away with weight off the wheels.

ACTION
Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

NOTE
FAILURE TO PERFORM STEERING WHEEL POSITION SENSOR CALIBRATION PROCEDURE, AFTER STEERING COLUMN REPLACEMENT, MAY RESULT IN STEERING COLUMN NOISE ON TURNS.

1. Verify noise is coming from steering column and/or steering shaft area and occurs before steering wheel reaches it’s end of travel stop.
   a. If noise is only present when the steering wheel contacts end of travel stop, it is a normal characteristic of the vehicle and this procedure does not apply.
   b. If noise is present before or between steering wheel end of travel stop, proceed to Step 2.

2. Replace both the steering shaft and steering shaft coupling u-joint per online Workshop Manual (WSM), Section 211-04.

a. Torque the steering column coupling-to-steering column shaft bolt to 52 lb-ft (70 N·m).

PART NUMBER | PART NAME
-------------|----------------
8L8Z-3B676-D  | Steering Shaft
8L8Z-3B676-C  | Steer Shaft U-Joint


IMPORTANT: Warranty coverage limits/policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

OPERATION | DESCRIPTION | TIME
-----------|-------------|------
101302A     | 2008-2010 Escape, Mariner: Replace The Steering Shaft And Coupling U-Joint Includes Time To Diagnose Concern (Do Not Use With Any Other Labor Operations) | 0.9 Hr.

DEALER CODING

BASIC PART NO. | CONDITION CODE
----------------|------------------
3B676            | 14